

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A sales and delivery support system, which supports product sales and delivery, comprising:

a purchaser terminal used by a purchaser;

a plurality of seller terminal-terminals used by a corresponding plurality of sellers~~seller~~; and

a plurality of delivery agents~~agent~~ terminal used by a corresponding plurality of delivery agents~~agent~~,

said terminals being capable of mutual communication via a communication network;

a first means in which, in response to a direct access made by said purchaser terminal to at least a first and a second seller terminal among said plurality of seller terminals, ~~said seller terminal~~, ~~said first and second seller terminals~~ ~~terminal~~ ~~each send~~ ~~sends~~ directly to said purchaser terminal both (1) product information with respect to a plurality of products sold by said first and second sellers~~seller~~ respectively and (2) delivery agent information with respect to ~~said a~~ plurality of delivery agents, each of which is able to deliver said plurality of products to said purchaser;

a second means in which each of said first and second seller terminal~~terminal~~ both (1) receives from said purchaser terminal information regarding a purchase order of at least one product of said corresponding plurality of products and a same, single selected delivery agent of said plurality of delivery agents and (2) generates purchase order identification information that identifies said purchaser and said purchase order;

a third means in which said seller terminal sends said purchase order identification information to both said purchaser terminal and a corresponding selected delivery agent terminal of said single selected delivery agent;

a fourth means in which, in response to a direct access made by said purchaser terminal to said corresponding selected delivery agent terminal, said corresponding selected delivery agent terminal sends to said purchaser terminal a request to transmit at least one piece of purchase order identification information;

a fifth means in which said corresponding selected delivery agent terminal both (1) receives from said purchaser terminal ~~said~~ at least one piece of purchase order identification information from each of said first and second seller terminals and (2) compares said at least ~~one piece of~~ purchase order identification information with purchase order identification information that said corresponding selected delivery agent terminal has received from said first and second seller terminal~~terminal~~;

a sixth means in which, if said comparison results in at least two matches~~one match~~, said corresponding selected delivery agent terminal sends to said purchaser terminal a request to transmit delivery instruction information regarding delivery of products corresponding to said at least two matches~~one match~~;

a seventh means in which said corresponding selected delivery agent terminal receives from said purchaser terminal delivery instruction information instructing batch delivery of at least two of said products corresponding to said at least two matches ~~one match~~, wherein said at least two of said products corresponding to said at least two matches ~~one match~~ are purchased from said first and second sellers~~a plurality of sellers~~ and wherein said batch delivery is to be delivered by said ~~single~~ selected delivery agent to said purchaser at a single time.

2. (Withdrawn) A sales and delivery support method, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said method comprising the steps of;

sending product information with respect to a plurality of products which said seller sells and delivery agent information with respect to a plurality of delivery agents which deliver said products to said purchaser, from said seller terminal to said purchaser terminal, in response to an access from said purchaser terminal, receiving at said seller terminal, information regarding products which said purchaser specifies to order and information in which said purchaser specifies a desired delivery agent for delivery of said ordered product, from said purchaser terminal,

generating purchase order identification information to identify said purchaser and said ordered product and for use to deliver said ordered product by said specified delivery agent, in said seller terminal, and

sending said purchase order identification information from said seller terminal to said purchaser terminal and said delivery agent terminal.

3. (Withdrawn) A computer program for sales and delivery support system, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said computer program causing a computer in said seller terminal to execute a method comprising the steps of;

sending product information with respect to a plurality of products which said seller sells and delivery agent information with respect to a plurality of delivery agents which deliver said products to said purchaser, from said seller terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving at said seller terminal, information regarding products which said purchaser specifies to order and information in which said purchaser specifies a desired delivery agent for delivery of said ordered product, from said purchaser terminal,

generating purchase order identification information to identify said purchaser and said ordered product and for use to deliver said ordered product by said specified delivery agent, in said seller terminal and

sending said purchase order identification information from said seller terminal to said purchaser terminal and said delivery agent terminal.

4. (Cancelled)

5. (Withdrawn) A sales and delivery support method, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said method comprising the steps of;

receiving purchase order identification information to identify a purchaser and a product ordered by said purchaser, from said seller terminal, in said delivery agent terminal,

sending a request to specify purchase order identification information issued by said seller terminal, from said delivery agent terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving purchase order identification information from said purchaser terminal in said delivery agent terminal,

comparing said purchase order identification information received from said purchaser terminal with said purchase order identification information received from said seller terminal, in said delivery agent terminal,

sending delivery order request information to request to specify a desired delivery agent for delivery of said ordered product, from said delivery agent terminal to said purchaser terminal, when there is coincidence between said two purchase order identification information, and

receiving from said purchaser terminal delivery instruction information which specifies an ordered product, a desired delivery agent and desired delivery date/time/location by said specified delivery agent, in said delivery agent terminal.

6. (Withdrawn) A computer program for sales and delivery support system, which supports product sales and delivery using a purchaser terminal used by a purchaser, a seller terminal used by a seller, and a delivery agent terminal used by a delivery agent, said terminals being capable of mutual communication via a communication network, said computer program causing a computer in said delivery agent terminal to execute a method comprising the steps of;

receiving purchase order identification information to identify a purchaser and a product ordered by said purchaser, from said seller terminal, in said delivery agent terminal,

sending a request to specify purchase order identification information issued by said seller terminal, from said delivery agent terminal to said purchaser terminal, in response to an access from said purchaser terminal,

receiving purchase order identification information from said purchaser terminal in said delivery agent terminal,

comparing said purchase order identification information received from said purchaser terminal with said purchase order identification information received from said seller terminal, in said delivery agent terminal,

sending delivery order request information to request to specify a desired delivery agent for delivery of said ordered product, from said delivery agent terminal to said purchaser terminal, when there is coincidence between said two purchase order identification information, and

receiving from said purchaser terminal delivery instruction information which specifies an ordered product to be delivered, a desired delivery agent and desired delivery date/time/location by said specified delivery agent, in said delivery agent terminal.

7. (Cancelled)

8. (Currently Amended) A sales and delivery support system, which supports product sales and delivery, comprising:

a purchaser terminal used by a purchaser;

a first seller terminal used by a first seller;

a second seller terminal used by a second seller; and

a plurality of delivery agent terminal~~terminal~~ used by a corresponding plurality of delivery agents~~agent~~,

said terminals being capable of mutual communication via a communication network,

in response to a direct access made by said purchaser terminal to said first seller terminal, said first seller terminal sending directly to said purchaser terminal both (1) product information with respect to a first plurality of products sold by said first seller and (2) delivery agent information with respect to said a first plurality of delivery agents, each of which is able to deliver said first plurality of products to said purchaser,

said first seller terminal both (1) receiving from said purchaser terminal information regarding a first purchase order of at least one product of said first plurality of products and a specified single first single selected delivery agent of said first plurality of delivery agents and (2) generating a first piece of purchase order identification information that identifies said purchaser and said first purchase order,

said first seller terminal sending said first piece of purchase order identification information to both said purchaser terminal and a corresponding specified delivery agent terminal of said first-specified single selected delivery agent,

in response to a direct access made by said purchaser terminal to said second seller terminal, said second seller terminal sending directly to said purchaser terminal both (1) product information with respect to a second plurality of products sold by said second seller

and (2) delivery agent information with respect to said ~~a second~~ plurality of delivery agents, each of which is able to deliver said second plurality of products to said purchaser,

said second seller terminal both (1) receiving from said purchaser terminal information regarding a second purchase order of at least one product of said second plurality of products and said specified ~~a second~~ single selected delivery agent of said ~~second~~ plurality of delivery agents, ~~wherein a specified single delivery agent corresponds to a match between said first and said second single selected delivery agents~~ and (2) generating a second piece of purchase order identification information that identifies said purchaser and said second purchase order,

said second seller terminal sending said second piece of purchase order identification information to both said purchaser terminal and ~~a~~ the corresponding specified delivery agent terminal of said specified single delivery agent,

in response to a direct access made by said purchaser terminal to said corresponding specified delivery agent terminal, said corresponding specified delivery agent terminal sending said purchaser terminal a request to transmit at least one piece of purchase order identification information,

said corresponding specified delivery agent terminal both (1) receiving from said purchaser terminal at least two pieces of purchase order identification information and (2) comparing said at least two pieces of purchase order identification information with purchase order identification information that said corresponding specified delivery agent terminal has received from said first and said second seller terminals,

if said comparison results in at least two matches, said corresponding specified delivery agent terminal sending said purchaser terminal a request to transmit delivery instruction information regarding delivery of products corresponding to said at least two matches,

said corresponding specified delivery agent terminal receiving from said purchaser terminal delivery instruction information instructing batch delivery of at least two of said

products corresponding to said at least two matches, wherein said at least two of said products corresponding to said at least two matches comprise at least one product ordered under said first purchase order and at least one product ordered under said second purchase order and wherein said batch delivery is to be delivered by said specified single delivery agent to said purchaser at a single time.